

### **Resident Concerns Resulting From the Meeting:**

1. Smoke Detectors: How often are they checked and how often are the batteries changed? *Smoke detectors are checked during Annual Unit Inspections, Housekeeping Inspections and Preventive Maintenance Inspections. Maintenance staff has also been instructed to check during any service call.*
2. Evacuation Plan: Do we have one? *Yes*
3. Elevators, Garbage Chutes and Fire Alarm's: When will these issues be resolved? *As stated by the HPHA ED, Chad Taniguchi, monies have been allocated and the work has been placed on the schedule to commence this year and next year.*
4. Hole in 1566C's Roof: When will this be fixed? *Maintenance to follow up immediately, if the roof is leaking then it will be added to the CMS schedule for repairs. Management will work closely with CMS to make sure all repairs are done, however, I cannot predict an exact time frame at this time.*
5. Boilers need to be fixed, no hot water: When will this be resolved? *Management have solicited bids to install new boilers into Bldg. A. Bids were sent to the HPHA PMMB Office and we are awaiting a response. Management will follow up with HPHA as to the status. It is our intention to have the Bldg. A Boiler replaced within the next 6 months.*
6. Provide ID's to use the elevators: Can we have everyone show ID to use the elevator? *No, it would be too difficult to monitor, furthermore, it would prevent visitors from having access to the elevators unless the tenant came down to escort them. Management is leaning more towards volunteers or a stipend program. This issue will be discussed further with the Resident Association.*
7. Used to have Elderly operating the elevators: Can we afford to do this again? *Something to consider when meeting with the Association.*
8. Trash Bag's being left outside of the dumpster's: *If management finds trash belonging to a tenant that was improperly disposed, the tenant will receive a notice of violation as well as a charge for staff having to dispose the trash.*
9. Thank HPHA management and Security for doing a good job. Please encourage everyone to live peacefully together. *Management will continue to promote community pride, security and initiates during its meetings with the tenants.*
10. If families violate rules, evict them? *Management shall continue to enforce the HPHA Rules and Regulations as best possible and if necessary through the eviction process.*

11. What's the use of cameras in elevators and laundry room? ***Cameras in both are inoperable; however, new cameras will be installed in the near future.***
12. How do we calculate the rent amount (chuukese)? Can we have a workshop to explain? ***Management will hold work shops with the assistance of the HPHA to explain how rent is calculated as well as address other concerns and or issues.***
13. Maintenance made a hole in the wall of unit 302B, when can this be fixed? ***A work order will be generated for maintenance to follow up and make repairs as needed.***
14. If workers enter a unit, please have them leave a note. ***This will be addressed with the staff; it is required by your rental agreement that staff leave a "Right of Entry" each time they enter a unit without the occupants present.***
15. Lights outside of Kuhio Holme's parking lot not working, very dark at night, too much kid's hanging around, when will this be addressed? ***The vendor has been selected and the purchase order approved, work should commence within the next 2 weeks.***
16. Street light's on Ahonui also need's to be fixed, when will this be done? ***This matter needs to be addressed with the City & County. Management will request a meeting with the HPHA and City representatives to address not only Ahonui Street but also, Linapuni.***
17. Money for repairs is good; Need to take action for long time problems to be fully resolved. ***Management will be directly involved in the process and will keep residents informed as to the progress through your Resident Association's general meetings.***
18. Too many stray animal's running around spreading disease's through out the neighbor hood, something need's to be done about this. What can be done to rid of this problem? ***The HUD Regulations permits associations to decide whether or not they want to allow pets on their project, however, because it has already been approved by the HPHA and HUD, this subject/concern will need to be addressed with the Resident Association. The decision to make changes will need the support from the association membership.***
19. Low rise trying to form a resident Association support the community, separate from KPT. ***Management will be involved in the process, we will assist as best possible and we encourage everyone to participate.***
20. How can we become one of the mixed income sites? ***If we do the things we need to, such as pay the rent, maintain the units and assigned areas, conserve energy, we shouldn't have to worry about mixed income/families on our sites unless for new development.***

21. Health and Safety: People are using stairwells as bathrooms and throwing things over the balconies. What can management and resident's do to address this? ***This will continue to be an issue unless we can hold those responsible accountable, unless we can come together as a community to educate and enforce these rules. Everyone, in this respect, will need to do their part by teaching their children, by informing their guest and by making on the spot corrections when they see it happening.***
22. Lady lives on second floor, can the 1<sup>st</sup> floor unit be fixed so that she can move there? ***Until the repairs are done to the sewer/drainage lines from the second floor down, we will continue to have sewage backups. All first floor units will eventually be vacate because of this problem and to allow for repairs.. Only after the repairs are done will tenants be permitted to occupy those 1<sup>st</sup> floor units. It is our hope that this can be done by end of year 2009.***
23. What are important things that should be reported? And how often do we need to report it? ***Tenants need to report any health and safety issues, and all maintenance issues as soon as they occur. Health and safety issues do not only pertain to a person's unit but also the buildings, stairs, common areas and to individual who conduct themselves in a manner that threatens the safety of your community.***
24. How many kids to qualify for a 4 bedroom? ***Based on the HPHA's Occupancy Standards, the standard family composition for a 4 bedroom unit would be 8 people. The standard allows for 2 persons per room regardless of their gender and age. The standard also considers the living room a room if needed. The standard is based on square footage and not necessarily the number "bedrooms", however, this can vary depending on a family's circumstances.***
25. What type of units is for the disabled, and how do you qualify? ***Kuhio Park Terrace do not have units that are fully accessible, we do however, have several units, both, 1, 2 and 3 bedrooms with some accessibility. Kuhio Homes have units that are fully accessible although limited. All persons with documented/certified disability will qualify for an accessible unit depending on their disability. In some cases a person may not require an accessible unit but modifications based on reasonable request for accommodations. A tenant needs to complete a request form for request for reasonable accommodations which is available at the Project Office, the form is then sent to the HPHA Compliance for approval. Once approval is given Management will then process in accordance with HPHA rules and regulations.***
26. Kid's are breaking windows, what can be done to stop this? ***We need to educate our children and we need to work as a community to watch out for our neighbors. Management will hold those responsible for breaking windows accountable, if it's a guest of a tenant that tenant will be held responsible.***

