

HAWAII PUBLIC HOUSING AUTHORITY
AMP 37- HILO
RESIDENT COMMUNITY MEETING

Lanakila Homes I, Lanakila Homes II, Lanakila Homes IV, Hale Aloha O Puna (Elderly), Hale Olaloa (Elderly), Kauhale O'Hanakahi, Pahala (Elderly), Pomaikai Homes (Elderly), Punahale Homes, and Lokahi- (State)

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September 29, 2009 @ 6:00 pm at Lanakila Community Center

INTRODUCTIONS- Chad Taniguchi, (Executive Director HPHA), conducted the meeting. Tammy Passmore (Manager), Mike Hee (AMP Monitor- Oahu), Dennis McCarthy (Maintenance Supervisor), Jo Feliciano (Community Police Officer) Dwight Takamine (State Senator) Diane Kramor (Representing Council Member Guy Enriques), Donald Ikeda (Council Member), Dennis Onishi (Council Member), Chris Cholas (Hawaii Disabilities Rights Center). Thank you all for coming out. Ground Rules for meetings.

These meetings are held to communicate what residents need, let the staff know, and get the community involved in the solutions. We can address problems one by one so that the next time we meet if we didn't do what we said we were going to then you have a right to complain.

(1) Community, police, neighborhood board, nonprofit and elected official issues/concerns:

- Police:

1. Reported there are a lot of outside kids coming into the area.
2. Reported they are in the process of assigning someone to help start the community watch for Lanakila.
3. Reported the Community Police division is being revised and the division is undergoing changes and the police department is cutting a lot of the overtime so it is hard for them to do anything extra.
4. Kauhale O'Hanakahi reported that they are having lots of break ins to cars and houses they call the police and they come. It seems like it is the same people going back and forth between Punahale and Hanakahi. Happens anywhere from 11:00 PM to 3:00AM. Police know who they are and they are getting on it and they have come and recovered some of the things. Suggestion was to set up a meeting with the police, council and the association so they could share their concerns. The community asks for at least two weeks notice for meeting with the residents.

5. Jo responded to a question of who gets police reports. He explained that a victim can get the report number and a copy of the report. If you are not the victim then housing needs to get the report. He turns in a monthly report to housing of all the incidents. The comment was that they want to make sure that when they turn in an incident with the date and police report number that something happens if the tenant is committing a violation. Suggestion was made to have monthly meetings where the association, management, and the police meet to discuss what crimes are being committed. Over time you will get to know the officers and they will get to know you and you can work together to cut down on the crime.
6. What if police come when they are called but they did not do a report? Like having underage drinking, driving cars fast, or parties. Jo responded they have to do a report. If they don't you should take it up with their supervisor. The council is here and they hear your complaints and if the police are not doing their job then the council might have to ask the chief to come to the meeting to hear your complaints. It is important to have meetings and build relationships. Especially during times like now when we don't have as much resources you hear all the stuff about budget cuts it's even more important that people work together. Backing up what Chad is suggesting about regular meetings it's not only to come and voice your concerns or complaints. The Community Police Program is a great program and it's all about communicating, building positive relationships, and felling that were all in this together.
7. Recently at Kamehameha homes the incident where the girl got killed and Dog Chapman came in and he talked about Community Control and he told the residents the most important thing they can use is the camera. Maybe you want to think about using a camera and if you think you will get into trouble or get caught maybe use without the flash or use a video camera that doesn't flash. He said that is one of the most important weapons for the residents because it will scare them away if they know they are getting their picture taken and it could lead to them getting arrested.

- Neighborhood boards:

1. Punahale Association: Has community patrol with officer.
2. Kauhale O'Hanakahi: Does not have community patrol for their association but they have set up beat patrol with the police and they start after school and through the night.
3. Lanakila: Has worked on community patrol but is not fully set up. Will work with Jo to set up meeting

- Elected official issues/concerns:

1. Donald Ikeda talked about the parking issues from the last meeting. Thought we were going to put hollow blocks and make some more parking. Now he is hearing it is a bigger issue.
2. Mike Hee talked about the three possible solutions for the parking concerns: Turn over the parking spaces to HPHA to maintain it and that way if HPHA owned them they could assign the stalls. If the county keeps the stalls can they allow us to assign the stalls? Build additional parking could be a designated area on the grass and dig up the dirt and put some blocks or hollow tiles which will allow the water to go down. Met with County traffic division, Engineers, and ADA coordinator Ms. Campbell today and discussed the easements, meeting ADA conditions, and turning over parking areas. They will be going back to their superiors and HPHA will be discussing their part and in couple of weeks will meet again with the County. It may come down to transfer of property and surveys and going through the County Council. Ms. Campbell was at the meeting and HPHA was given permission to go ahead and create another handicap stall next to the access lane and the other handicap stall that is already there. Then the issue becomes we might not have enough stalls to assign everyone a stall. So all that has to be figured out.
3. Chad was given a document from a resident and he read it to say HPHA accepted responsibility for maintenance of the pavement markings and traffic signs for the on-street parking including accessible parking stalls. He stated that is a little bit different than HPHA being given the authority to number the stalls and assign them to the residents. Residents explained their concern about the parking issues causing violence. Chad explained that we are trying to get to the point where we could assign stalls but even though we said we would put up the handicap sign for that stall and the markings it is still public parking we can not tell anybody don't park in that stall because its the county public parking.

(2) Resident Association and resident issues/concerns – update from previous meeting

Read the follow up items from the February 24, 2009 meeting. Still need to get (19) Storage Unit Guidelines followed up on. Will get answers from PMMSB and respond in the follow up items.

(3) New concerns:

- (1) When is the start date for the renovations on the ADA/Fair Housing Lanakila work. Dennis explained about having to move people out when vacant units were ready because they could not all be moved at once. The first phase is Buildings 1 and 2. This is 8 units. Mike Hee explained that there were problems with the trash enclosures and getting the accessibility issues settled. Now it is ready to go out to bid. Will take Two to three months for the bid process. There is 80 units to renovate will be done in phases. At next meeting will have information and schedules of what is going to happen.
- (2) Kauhale O'Hanakahi wants to know when they can get speed bumps and signs at their project. Cars driving fast through there and not watching their children.
- (3) For the ADA/Fair Housing renovations for the people that are disabled what kind of help are we going to give them?
- (4) Punahale wants speed bumps for their project.
- (5) Concern about speeding and what police will do. Jo responded when the police are called and they come to check it out if they do not catch the person doing it they can not ticket them. So residents need to try to meet with the community police about passing out flyers or when doing community walks give out flyers for residents and their guests to slow down.
- (6) When there is a domestic fight, cars driving fast, smoking, or other things going on and they come to the Association Board members house what do we tell them? Call the police. They say that they are scared to call the police especially about domestics. If they do not want to accept the help from the agencies like a non-profit they don't have too it is up to them. They can not be forced to take help. If they are a victim it is up to them to do something. Residents won't come out to the community meetings. Some of them are afraid to come because others want to fight with them at the meeting. One resident commented that the people with domestic situations need help they don't need kicked out. Another resident said they need to go someplace else so that everyone else is not abused in the neighborhood. Housing can not be responsible for everybody. We can not force them to go get help they have to want help. Management needs to make sure if there is a violation that they get a violation letter one and if it continues then a follow up and do the appropriate legal process. Need to do better background check and not put the same kind of people back in there.
- (7) Applicant concern brought up and will have to address name outside of meeting.
- (8) Placement of applicant concern brought up and will have to address name outside of meeting.

(4) Staff and Management issues/concerns:

When you have an issue or concern please refer to the handout that was also sent out in the rent bills. About follow these procedures in order listed: First-your area Manager (Hilo), Second-HPHA Management (Honolulu), Third-Grievance, and Fourth-State Ombudsman. If you have issues/concerns/complaints please report them timely.

Meeting Adjourned