

HAWAII PUBLIC HOUSING AUTHORITY
Resident Community Meeting
August 12, 2008 – 6:00 p.m.
Makalapa Community Center

Resident Concerns:

1. Will volunteer hours count toward community service? Yes
2. Garbage all over the project
3. Security
 - a. Need to pick up after themselves
 - b. Need security that helps the situation more
4. Children throwing rocks at units
5. Children peeling paint
6. Water from swimming pools entering units
Response: Swimming pools are not allowed
7. Parents need to train children to have a better life. The feeling is that most kids “don’t care”.
8. Need more visitor’s parking.
9. Liquor use/consumption and “no respect” by residents. E.g. drinking and talking loudly.
10. Not able to enjoy housing
 - a. Clean up, cut grass, pick up trash, but can’t enjoy housing.
 - b. Not able to use clothes dryers or put up tents/tarps to cover clothes
 - c. BBQ (none)
11. Can’t play in common areas
Response: Need to go to the community park to play.
Resident feels we should build community in common areas (tents/BBQ).
12. Handicap provision needed
 - a. Areas need to be accessible (parking).
13. Cigarette and BBQ smoke – Smoke comes into units; children and mother have asthma.
14. Children need programs to attend when not in school.
15. Choice to live in public housing – residents need to help in fixing security problems.
16. Breaking into units and throwing things into unit. Tenants need to lock their units.
Some tenants live in fear.
17. People from outside breaking into cars and trashing areas.
18. Non-cooperation of residents with staff.
19. Shopping carts
20. After-hour emergencies – 845-3800
21. After-hour security is needed
 - a. Crime scene
 - b. Emergencies
 - c. Staff/security to remain on property
22. No active security patrol
23. Fear and problem with vandalism
24. Power outage – no one on site to contact

25. Need cooperation between residents and management
 - a. No support
26. Enforce curfew hours
 - a. Other housing security companies enforce
27. Emergency number called but no one answered call.
28. Fence broken for two (2) years.
 - a. Nobody knows who owns fence (C&C fence?)
29. Overgrown trees(City and County park)/bird problems
 - a. Need to cut trees
30. Access to roof of building by climbing trees
31. Lights burnt out and not replaced.
32. Retaliation against residents who speak out
33. Unauthorized residents living in housing
34. Need more parking.
 - a. Redistribute parking
 - b. Abandoned vehicles
35. Mailbox break-ins
36. Drug dealing/drinking/smoking in parking lots (“ice”)

Community Groups

1. HCAP (HCAP Central not invited to mtg)
 - a. Headstart
 - b. High School Diploma
 - c. Job search
 - d. Food – Produce distribution
 - e. Kids’ programs
2. Puuwai Momi Volunteers For Youth
2. Community Park
 - City owns park; concerns should be addressed through Rep. Cachola’s office at 768-5007.
 - Problem with vandalism
 - Children don’t want to go there
3. Senator Sakamoto – Ph: 586-8585
 - Form committees

Management Concerns:

1. Need residents help to solve some of the problems (e.g. vandalism)
2. Residents need to report to office if break-ins of units occur.
 - Break-ins occur late at night when no one sees
3. Power outage: mgmt responds as soon as possible to resolve problem.

Tuesday, August 12, 2008

- a. Electrical system needs to be upgraded and turned over to HECO (residents to pay directly to HECO).
 - b. Allotment for each unit (kilowatt hours).
4. Energy consultant hired by HPHA
5. Illegal parking in resident's stall:
 - a. During normal working hours, call the office.
 - b. After hours, take vehicle information down and management will take action the next morning.
 - c. Confrontations occur when parking problems exist.
6. HPHA pays for all damages that occur.
 - a. Breaking lease agreement (need to abide by contract)
7. "Zero Tolerance"