Resident and Community Engagement

### Conduct Baseline Assessment
- Document key demographics
- Conduct resident survey
- Inventory existing supportive services
- Assess health status, access to medical services and other resources that promote wellness
- Assess employment status and identify barriers
- Assess the needs of vulnerable populations, i.e., seniors and disabled

### Establish Goals & Outcomes
- Analyze data from baseline assessment
- Conduct focus groups or identify secondary data sources to refine analysis as needed
- Identify needs, challenges and gaps in services
- Identify assets and opportunities

### Develop & Prioritize Strategies
- Research evidence-based strategies and successful models
- Address needs related to case management, health and wellness, workforce development, and the needs of vulnerable populations
- Ensure a continuum of services
- Integrate other efforts as appropriate
- Identify People Lead

### Adopt Transformation Plan
- Finalize People Plan
- Establish structure, budget and timeline for implementation
- Identify data system and establish data sharing agreements to track metrics
- Secure leverage commitments

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**Indicators**
- Data Collection

**Goals Outcomes Metrics**
- Resources
- Partners
- Accountability
- Sustainability

**Implement**

April 5, 2013